

Health Insurance Policy Claim Form

Part - B

TO BE FILLED BY THE HOSPITAL

Network

The issue of this Form is not to be taken as an admission of liability Please include the original preauthorization request form in lieu of PART A

Non Network

(If non network fill section E)

f) Registration No. with State Code

(To be filled in block letters)

DETAILS OF HOSPITAL

- a) Name of the Hospital
- b) Hospital ID

v1

- c) Type of Hospital Network
- d) Name of the Treating Doctor
- e) Qualification
- g) Phone Number

DETAILS OF THE PATIENT ADMITTED

a) Name of the Patient	FIRST NAME	MIDDLE NAME	LAST NAME
b) IP Registration Number		c) Gender Male	Female Others
d) Age	(YEARS) / (MONTHS) e)	Date of birth DDMMYYYY	
f) Date of Admission	DDMMYYYY g) Time HH:MM	h) Date of Discharge DDMM	i) Time HH:MM
j) Type of Admission	Emergency Planned	Day Care Maternity	ICU
k) If Maternity	i) Date of Delivery DDMMYYY	Y ii) Gravida Status	
l) Status at time of discharge	Discharge to home Disc	charge to another hospital	Deceased
m) Total claimed amount			

DETAILS OF AILMENT DIAGNOSED (Primary)

a) ICD 10 Codes	Description
i) Primary Diagnosis	
ii) Additional Diagnosis	
iii) Co-morbidities	
iv) Co-morbidities	
b) ICD 10 PCS	Description
i) Procedure 1	
ii) Procedure 2	
iii) Procedure 3	
iv) Details of Procedure	
c) Pre-Authorization Obtained	Yes No d) Pre-Authorization Number
e) if Authorization by Network Hospit	tal not obtained, give reason
f) Hospitalisation due to Injury	Ves No
i) If Yes, give cause	Self-inflicted Road Traffic Accident Substance abuse/alcohol consumption
ii) If Injury due to Substance abuse	/ alcohol consumption, Test Conducted to establish this Yes No (If Yes, attach reports)
iii) If Medico legal	Yes No iv) Reported to Police Yes No
v) FIR No	vi) If not reported to police give reason

CLAIM DOCUMENTS SUBMITTED - CHECK LIST	
Claim Form duly signed	Investigation reports
Original Pre-authorization request	CT/MR/USG/HPE investigation reports
Copy of the Pre-authorization approval letter	Doctor's reference slip for investigation
Copy of photo ID card of patient verified by hospital	ECG
Hospital Discharge summary	Pharmacy bills
Operation Theatre notes	MLC report & Police FIR
Hospital main bill	Original death summary from hospital where applicable
Hospital break-up bill	Any other, please specify

ADDITIONAL DETAILS IN CASE OF NON NETWORK HOSPITAL (Only fill in case of non-network hospital)

a) Address of the Hospital	
City State	Pin Code b) Phone No
c) Registration No. with State Code	d) Hospital PAN
e) Number of Inpatient beds	
f) Facilities available in the hospital i) OT Yes No	ii) ICU Yes No iii) Others

DECLARATION BY THE HOSPITAL (Please read very carefully)

We hereby declare that the information furnished in this Claim Form is true & correct to the best of our knowledge and belief. If we have made any false or untrue statement, suppression or concealment of any material fact, our right to claim under this claim shall be forfeited

Date	DDMMYYYY	
Place		

Signature and Seal of the Hospital Authority

CIN: U66000MH2014PLC260291. Registered Office: 27 BKC, C 27, G Block, Bandra Kurla Complex, Bandra East, Mumbai – 400051. Maharashtra, India. Office: 8th Floor, Zone IV, Kotak Infiniti, Bldg. 21, Infinity IT Park, Off WEH, Gen. AK Vaidya Marg, Dindoshi, Malad (E), Mumbai – 400097, India. Toll Free: 1800 266 4545; Email: care@kotak.com; Website: www.kotakgeneral.com; IRDAI Reg. No. 152.

GUIDANCE F	OR FILLING CLAIM FORM – PART B (To be fille	ed in by the hospital)
DATA ELEMENT	DESCRIPTION	FORMAT
	SECTION A - DETAILS OF HOSPITAL	
a) Name of Hospital	Enter the name of hospital	Name of hospital in full
b) Hospital ID	Enter ID number of hospital	As allocated by the TPA
c) Type of Hospital	Indicate whether In network or non network hospital	Tick the right option
d) Name of treating doctor	Enter the name of the treating doctor	Name of doctor in full
e) Qualification	Enter the qualifications of the treating doctor	Abbreviations of educational qualifications
f) Registration No. with State Code	Enter the registration number of the doctor along with the state code	As allocated by the Medical Council of India
g) Phone No.	Enter the phone number of doctor	Include STD code with telephone number
	SECTION B - DETAILS OF THE PATIENT ADMIT	ГТЕД
a) Name of Patient	Enter the name of hospital	Name of hospital in full
b) IP Registration Number	Enter insurance provider registration number	As allotted by the insurance provider
c) Gender	Indicate Gender of the patient	Tick Male or Female
d) Age	Enter age of the patient	Number of years and months
e) Date of Birth	Enter date of admission	Use dd-mm-yy format
f) Date of Admission	Enter date of admission	Use dd-mm-yy format
g) Time	Enter time of admission	Use hh:mm format
h) Date of Discharge	Enter date of discharge	Use dd-mm-yy format
i) Time	Enter time of discharge	Use hh:mm format
j) Type of Admission	Indicate type of admission of patient	Tick the right option
k) If Maternity		
Date of Delivery	Enter Date of Delivery if maternity	Use dd-mm-yy format
Gravida Status	Enter Gravida status if maternity	Use standard format
l) Status at time of discharge	Indicate status of patient at time of discharge	Tick the right option
m) Total claimed amount	Indicate the total claimed amount	In rupees (Do not enter paise values)
SECT	TION C - DETAILS OF AILMENT DIAGNOSED (P	PRIMARY)
a) ICD 10 Code		
Primary Diagnosis	Enter the ICD 10 Code and description of the primary diagnosis	Standard Format and Open text
Additional Diagnosis	Enter the ICD 10 Code and description of the additional diagnosis	Standard Format and Open text
Co-morbidities	Enter the ICD 10 Code and description of the co-morbidities	Standard Format and Open text
b) ICD 10 PCS		
Procedure1	Enter the ICD 10 PCS and description of the first procedure	Standard Format and Open text
Procedure2	Enter the ICD 10 PCS and description of the second procedure	Standard Format and Open text
Procedure3	Enter the ICD 10 PS and description of the third procedure	Standard Format and Open text
Details of Procedure	Enter the details of the procedure	Open text
c) Pre-authorization obtained	Indicate whether pre-authorization obtained	Tick Yes or No
d) Pre-authorization Number	Enter pre-authorization number	As allotted by TPA
e) If authorization by network hospital not obtained, give reason	Enter reason for not obtain in pre-authorization number	Open text
f) Hospitalisation due to injury	Indicate if Hospitalisation is due to injury	Tick Yes or No

Cause	Indicate cause of injury	Tick the right option
If injury due to substance abuse / alcohol consumption, test conducted to establish this	Indicate whether test conducted	Tick Yes or No
Medico Legal	Indicate whether injury is medico legal	Tick Yes or No
Reported To Police	Indicate whether police report was filed	Tick Yes or No
FIR No.	Enter first information report number	As issued by police authorities
If not reported to police, give reason	Enter reason for not reporting to police	Open Text
SECTI	ION D - CLAIM DOCUMENTS SUBMITTED - C	HECK LIST
Indicate which supporting documen	ts are submitted	
SECTION E -	ADDITIONAL DETAILS IN CASE OF NON NET	WORK HOSPITAL
	ADDITIONAL DETAILS IN CASE OF NON NET Enter the full postal address	EWORK HOSPITAL Include Street, City and Pin Code
a) Address		
a) Address b) Phone No.	Enter the full postal address	Include Street, City and Pin CodeInclude STD code with
a) Address b) Phone No. c) Registration No. with State Code	Enter the full postal address Enter the phone number of hospital Enter the registration number of the doctor along	Include Street, City and Pin CodeInclude STD code with Telephone NumberAs allocated by the Medical Council
a) Address b) Phone No. c) Registration No. with State Code d) Hospital PAN	Enter the full postal address Enter the phone number of hospital Enter the registration number of the doctor along with the state code	Include Street, City and Pin CodeInclude STD code with Telephone NumberAs allocated by the Medical Council of IndiaAs allotted by the Income Tax
a) Address b) Phone No. c) Registration No. with	Enter the full postal address Enter the phone number of hospital Enter the registration number of the doctor along with the state code Enter the permanent account number	Include Street, City and Pin CodeInclude STD code with Telephone NumberAs allocated by the Medical Council of IndiaAs allotted by the Income Tax department