ADITYA BIRLA CAPITAL

Health Insurance

Activ One
Claim Form - Part A
(For Health Insurance Policies Other Than Travel & Personal Accident)

TO BE FILLED IN BY THE INSURED

The issue of this Form is not to be taken as an admission of liability (To be filled in BLOCK letters)

A. DETAILS OF PRIMARY INSURED:

a) Policy No.:

b) SI No. / Certificate No.:

c) Company/ TPA ID No.:

d) Name:

e) Address:

City: State: Pin Code:

f) Phone No.: g) Email ID:

B. DETAILS OF INSURANCE HISTORY:

a) Currently covered by any other Mediclaim / Health Insurance: ☐ Yes ☐ No

b) Date of Commencement of First Insurance without break: D D M M Y Y Y Y c) If yes,

i) Company Name:

ii) Policy No.: iii) Sum Insured (Rs.)

d) Have you been hospitalized in the last four years since Inception of the Contract? ☐ Yes ☐ No

i) Date: D D M M Y Y Y Y ii) Diagnosis:

e) Previously covered by any other Mediclaim/Health Insurance: ☐ Yes ☐ No

f) If yes, Company Name:

C. DETAILS OF INSURED PERSON HOSPITALIZED:

a) Name:

b) Gender: ☐ Male ☐ Female ☐ Other c) Age: Y Y Years M M Months

d) Date of Birth: D D M M Y Y Y Y

e) Relationship with Primary Insured: ☐ Self ☐ Spouse ☐ Child ☐ Father

☐ Mother ☐ Other P L E A S E S P E C I F Y

f) Occupation: ☐ Service ☐ Self-Employed ☐ Homemaker

☐ Retired ☐ Other P L E A S E S P E C I F Y

g) Address: (if different from above)

City: State: Pin Code:

h) Phone No.: i) E-mail ID:

D. DETAILS OF HOSPITALIZATION:

a) Name of Hospital where Admitted:

b) Room Category Occupied: ☐ Day care ☐ Single Occupancy ☐ Twin sharing ☐ 3 or more beds per room

c) Hospitalization due to: ☐ Injury ☐ Illness ☐ Maternity

d) Date of Injury / Date of Disease first detected / Date of Delivery: D D M M Y Y Y Y

e) Date of Admission: D D M M Y Y Y Y

f) Time:

g) Date of Discharge: D D M M Y Y Y Y

h) Time:

i) If Injury give cause: ☐ Self inflicted ☐ Road Traffic Accident ☐ Substance Abuse/Alcohol Consumption

j) If Medico Legal: ☐ Yes ☐ No

k) Reported to police: ☐ Yes ☐ No

l) MLC Report & Police FIR attached: ☐ Yes ☐ No

m) System of Medicine:

E. DETAILS OF CLAIM:

a. Details of the treatment expenses claimed:

i. Pre-hospitalization Expenses: Rs. ii. Hospitalization Expenses: Rs.

iii. Post-hospitalization Expenses: Rs. iv. Health-Check up Cost: Rs.

v. Ambulance Charges: Rs. vi. Others (code): Rs.

vii. Total: Rs.

viii. Pre-hospitalization Period: days ix. Post -hospitalization Period: days

b. Claim for Domiciliary Hospitalization: ☐ Yes ☐ No (If yes, provide details in annexure)

c. Details of Lump sum / Cash Benefit Claimed:

I. Hospital Daily Cash: Rs. ii. Surgical Cash: Rs.

iii. Critical Illness Benefit: Rs. iv. Convalescence: Rs.

v. Pre/Post hospitalization Lump sum benefit: Rs. vi. Others: Rs.

vii. Total Rs.

d. Claim Documents Submitted - Check List:

☐ i. Claim Form Duly signed

☐ ii. Copy of the Claim Intimation, if any

☐ iii. Hospital Main Bill

☐ iv. Hospital Break-up Bill

☐ v. Hospital Bill Payment Receipt

☐ vi. Hospital Discharge Summary:

☐ vii. Pharmacy Bill

☐ viii. Operation Theatre Notes:

☐ ix. ECG:

☐ x. Doctor's request for investigation:

☐ xi. Investigation Reports (Including CT/ MRI / USG / HPE)

☐ xii. Doctor's Prescriptions:

☐ xiii. Others:

F. DETAILS OF BILLS ENCLOSED:

Sl. No.	Bill No.	Date			Issued by	Towards	Amount (Rs)
		DD	MM	YYYY			
1.						Hospital Main Bill	
2.						Pre-hospitalization Bills: Nos	
3.						Post-hospitalization Bills: Nos	
4.						Pharmacy Bills	
5.							
6.							
7.							
8.							
9.							
10.							

G. DETAILS OF PRIMARY INSURED'S BANK ACCOUNT:

a. PAN:

b. Account No.:

c. Bank Name and Branch:

d. Cheque / DD Payable details:

e. IFSC Code:

(Important: Please Turn Over)

H. DECLARATION BY THE INSURED:

I hereby declare that the information furnished in this Claim form is true & correct to the best of my knowledge and belief. If I have made any false or untrue statement, suppression or concealment of any material fact with respect to questions asked in relation to this Claim, my right to Claim reimbursement shall be forfeited. I also consent & authorize TPA / Insurance Company, to seek necessary medical information / documents from any Hospital / Medical Practitioner who has attended to the person against whom this Claim is made. I hereby declare that I have included all the bills / receipts for the purpose of this Claim & that I will not be making any supplementary Claim except the pre/post-hospitalization Claim, if any.

Date: D D M M Y Y Y Y

Place:

Signature of the Insured

GUIDANCE FOR FILLING CLAIM FORM - PART A (To be filled in by the insured)		
DATA ELEMENT	DESCRIPTION	FORMAT
SECTION A - DETAILS OF PRIMARY INSURED		
a) Policy No.:	Enter the policy number	As allotted by the insurance company
b) Sl. No/ Certificate No.:	Enter the social insurance number or the certificate number of social health insurance scheme	As allotted by the organization
c) Company TPA ID No.:	Enter the TPA ID No.	License number as allotted by IRDA and printed in TPA documents
d) Name:	Enter the full name of the policyholder	Surname, First name, Middle name
e) Address:	Enter the full postal address	Include Street, City and Pin code
f) Phone No.:	Enter mobile no.	Enter 10 digit mobile number
g) Email ID:	Enter Email Address	Complete Email Address
SECTION B -DETAILS OF INSURANCE HISTORY		
a) Currently covered by any other Mediclaim / Health Insurance?:	Indicate whether currently covered by another Mediclaim / Health Insurance	Tick Yes or No
b) Date of Commencement of First Insurance without break:	Enter the Date of Commencement of First Insurance	Use dd-mm-yy format
c) Company Name:	Enter the full name of the Insurance Company	Name of the Organization in full
Policy No.:	Enter the Policy Number	As allotted by the Insurance Company
Sum Insured:	Enter the total Sum Insured as per the Policy	In rupees
d) Have you been Hospitalized in the last four years since Inception of the Contract?:	Indicate whether hospitalized in the last four years	Tick Yes or No
Date:	Enter the date of hospitalization	Use mm-yy format
Diagnosis:	Enter the diagnosis details	Open Text
e) Previously Covered by any other Mediclaim / Health Insurance?:	Indicate whether previously covered by another Mediclaim / Health Insurance	Tick Yes or No
f) Company Name:	Enter the full name of the Insurance Company	Name of the Organization in full
SECTION C -DETAILS OF INSURED PERSON HOSPITALIZED		
a) Name:	Enter the full name of the Patient	Surname, First name, Middle name
b) Gender:	Indicate Gender of the Patient	Tick Male or Female or Other
c) Age:	Enter age of the Patient	Number of years and months
d) Date of Birth:	Enter Date of Birth of Patient	Use dd-mm-yy format
e) Relationship with Primary Insured:	Indicate relationship of Patient with Policyholder	Tick the right option. If others, please specify.
f) Occupation:	Indicate occupation of Patient	Tick the right option. If others, please specify.
g) Address:	Enter the full postal address	Include Street, City and Pin Code
h) Phone No.:	Enter the phone number of Patient	Include STD code with telephone number
i) E-mail ID:	Enter Email address of Patient	Complete Email address
SECTION D - DETAILS OF HOSPITALIZATION		
a) Name of Hospital where admitted:	Enter the name of Hospital	Name of Hospital in full
b) Room category occupied:	Indicate the room category occupied	Tick the right option
c) Hospitalization due to:	Indicate reason of hospitalization	Tick the right option
d) Date of Injury/Date Disease first detected / Date of Delivery:	Enter the relevant date	Use dd-mm-yy format
e) Date of Admission:	Enter date of Admission	Use dd-mm-yy format
f) Time:	Enter time of Admission	Use hh:mm format
g) Date of Discharge:	Enter date of Discharge	Use dd-mm-yy format
h) Time:	Enter time of Discharge	Use hh:mm format
i) If Injury, give cause:	Indicate cause of Injury	Tick the right option
If Medico Legal:	Indicate whether Injury is Medico Legal	Tick Yes or No
Reported to Police:	Indicate whether Police Report was filed	Tick Yes or No
MLC Report & Police FIR attached:	Indicate whether MLC report and Police FIR attached	Tick Yes or No
j) System of Medicine:	Enter the system of medicine followed in treating the Patient	Open Text

SECTION E - DETAILS OF CLAIM		
a) Details of Treatment Expenses:	Enter the amount claimed as treatment expenses	In rupees (Do not enter paise values)
b) Claim for Domiciliary Hospitalization:	Indicate whether claim is for domiciliary hospitalization	Tick Yes or No
c) Details of Lump sum/ Cash Benefit Claimed:	Enter the amount claimed as lump sum / cash benefit	In rupees (Do not enter paise values)
d) Claim Documents Submitted-Check List:	Indicate which supporting documents are submitted	Tick the right option
SECTION F - DETAILS OF BILLS ENCLOSED		
Indicate which bills are enclosed with the amount in rupees.		
SECTION G - DETAILS OF PRIMARY INSURED's BANK ACCOUNT		
a) PAN:	Enter the permanent account number	As allotted by the Income Tax department
b) Account Number:	Enter the bank account number	As allotted by the bank
c) Bank Name and Branch:	Enter the bank name along with the branch	Name of the Bank in full
d) Cheque/ DD payable details:	Enter the name of the beneficiary the cheque / DD should be made out to	Name of the individual / organization in full
e) IFSC Code:	Enter the IFSC code of the bank branch	IFSC code of the bank branch in full
SECTION H - DECLARATION BY THE INSURED		
Read declaration carefully and mention date (in dd:mm:yy format), place (open text) and sign.		